

# **Quality Control Note**

Quality is the soul of Radial Diagnostics. Customer satisfaction plays an important role in our service. Radial Diagnostics pledges to keep improving the quality and efficiency of the services it provides to its customers. We promise to provide accurate, reliable and prompt test

results. Efficacy of the test reports can be considered for evaluating our commitment to quality. Our laboratory complies with all regulatory agencies and standards, and abides by the necessary guidelines and protocols. It ensures accurate test results within turn-around time. In order to ensure the quality, External Quality Assurance programs (EQA) are conducted regularly in our laboratory, in association with the following institutions:

#### **RIQAS FOR BIOCHEMISTRY**

## **CMC EXTERNAL QUALITY ASSURANCE SCHEME FOR HbA1c**

**AIIMS FOR HEMATOLOGY** 

### **CMC EQAS FOR MICROBIOLOGY AND VIROLOGY**

**RML QUALITY ASSURANCE PROGRAMME FOR CLINICALPATHOLOGY** 

# Accreditation

Radial Diagnostics Laboratory has been accredited by NABL

#### National Accreditation Board for testing and Calibration Laboratories (NABL) Accreditation



NABL is an autonomous body under the aegis of Department of Science & Technology, Government of India. NABL has been established with the objective to provide the Government, Industries and Regulators with a scheme of laboratory accreditation, through third-party assessment, for formally recognizing the technical competence of laboratories. The accreditation services are provided for testing, calibration and medical laboratories in accordance with International Organization for Standardization (ISO) standards. Government of India has authorized NABL as the sole accreditation body for Testing and Calibration Laboratories. In order to achieve this objective, NABL provides laboratory accreditation services to laboratories that are performing tests / calibrations in accordance with NABL criteria, based on internationally accepted standard for laboratory accreditation ISO/IEC 17025. These services are offered in a non-discriminatory manner and are accessible to all testing and calibration laboratories in India, and abroad, regardless of their ownership, legal status, size and degree of independence.

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